

The Essentials of Webex Calling (CLWXCALL)

ID CLWXCALL Preis 2.290,- € (exkl. MwSt.) Dauer 3 Tage

Kursüberblick

The **Essentials of Webex Calling (CLWXCALL)** training is designed to guide you through a complete Webex Calling setup, from the initial installation of Webex Control Hub and adding users to configuring Webex Calling features through an existing on-premises Cisco Unified Communications Manager (CUCM) and Cisco Unified Border Element (CUBE) public switch telephone network (PSTN) setup. This training also earns you 18 Continuing Education (CE) credits toward recertification. **How You'll Benefit**

This training will help you:

- Gain an understanding of the Webex solutions, including Webex Meetings, Webex Messaging, and Webex Calling
- Learn how to configure and manage the features of the Webex Control Hub
- Earn 18 CE credits towards recertification

Zielgruppe

- Collaboration Engineers
- Collaboration Administrators

Voraussetzungen

There are no formal prerequisites for this training. However, the knowledge and skills you are recommended to have before attending this training are:

- A basic understanding of unified communications
- A basic understanding of cloud-based unified communications solutions

These skills can be found in the following Cisco Learning Offerings:

- [Understanding Cisco Collaboration Foundations \(CLFNDU\)](#)
- [Implementing and Operating Cisco Collaboration Core Technologies \(CLCOR\)](#)

Kursziele

- Introduce the components that make up the Webex solution, including Webex Meetings, Webex Messaging, and Webex Calling
- Introduce the components that make up Webex Calling Control Hub, including analytics, troubleshooting, and reporting
- Introduce the Management feature of Webex Control Hub, including how to set it up for a business
- Introduce the Services section of the Webex Control Hub, including the Webex Services, Cloud-Connected Unified Communications Services, and Hybrid Services
- Identify the methods available to add users to the Webex Control Hub
- Explain Cisco IP Phone software registration with Webex Control Hub, eligible devices, and provisioning methods
- Explain how an administrator can configure calling features from the Webex Control Hub that will affect the organization
- Understand how users or administrators can configure calling features either from the Webex Control Hub or from their personal user portal
- Introduce the three different methods available to bring PSTN calling capabilities into the Webex calling solution
- Identify the different types of Cisco routers, as well as third-party routers, that can support the local gateway in a premises-based PSTN deployment
- Describe different deployment scenarios using the local gateway in a premises-based PSTN Webex Calling solution
- Understand how the high-availability solution within Cisco routers can be used in a Webex Calling deployment to offer failover for the local gateway and the Cisco Unified Border Element
- Configure the Webex Control Hub to support Webex Calling in a premises-based PSTN deployment
- Configure Cisco Unified Border Element and local gateway settings on a Cisco router to support Webex Calling using a premises-based PSTN deployment
- Describe different methods that can be used to troubleshoot setup issues and media issues when configuring Webex Calling using the premises-based PSTN deployment

Detaillierter Kursinhalt

- 1. Webex Overview

- 2. Webex Control Hub Overview and Monitoring
- 3. Webex Control Hub Management
- 4. Webex Control Hub Services
- 5. Methods to Add Users to Webex Control Hub
- 6. Methods to Add Devices to Webex Control Hub
- 7. Admin-Configurable Webex Calling Features
- 8. User-Configurable Webex Calling Features
- 9. Webex Calling Public Switched Telephone Network Options
- 10. Routers Supporting Local Gateway
- 11. Deployment Scenarios for Local Gateways
- 12. Local Gateway and Cisco Unified Border Element with High Availability
- 13. Control Hub Settings for Webex Calling
- 14. Router Settings for Webex Calling
- 15. Webex Calling Troubleshooting

Über Fast Lane



Fast Lane ist weltweit, mehrfach ausgezeichnete(r) Spezialist für Technologie und Business-Trainings sowie Beratungsleistungen zur digitalen Transformation. Als einziger globaler Partner der drei Cloud-Hyperscaler Microsoft, AWS und Google und Partner von 30 weiteren führenden IT-Herstellern bietet Fast Lane beliebig skalierbare Qualifizierungslösungen und Professional Services an. Mehr als 4.000 erfahrene Fast Lane Experten trainieren und beraten Kunden jeder Größenordnung in 90 Ländern weltweit in den Bereichen Cloud, künstliche Intelligenz, Cybersecurity, Software Development, Wireless und Mobility, Modern Workplace sowie Management und Leadership Skills, IT- und Projektmanagement.

Fast Lane Services

- ✓ Highend-Technologietraining
- ✓ Business- & Softskill-Training
- ✓ Consulting Services
- ✓ Managed Training Services
- ✓ Digitale Lernlösungen
- ✓ Content-Entwicklung
- ✓ Remote Labs
- ✓ Talentprogramme
- ✓ Eventmanagement-Services

Trainingsmethoden

- ✓ Klassenraumtraining
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Klassenraum und ILO kombiniert
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobiles Lernen

Technologien und Lösungen

- ✓ Digitale Transformation
- ✓ Artificial Intelligence (AI)
- ✓ Cloud
- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
- ✓ Modern Workplace
- ✓ Data Center



Weltweit vertreten
mit High-End-Trainingszentren
rund um den Globus



Mehrfach ausgezeichnet
von Herstellern wie AWS, Microsoft,
Cisco, Google, NetApp, VMware



Praxiserfahrene Experten
mit insgesamt mehr als
19.000 Zertifizierungen

Deutschland

Fast Lane Institute for Knowledge
Transfer GmbH
Tel. +49 40 25334610
info@flane.de / www.flane.de

Österreich

ITLS GmbH
(ITLS ist ein Partner von Fast Lane)
Tel. +43 1 6000 8800
info@itls.at / www.itls.at

Schweiz

Fast Lane Institute for Knowledge
Transfer (Switzerland) AG
Tel. +41 44 8325080
info@flane.ch / www.flane.ch