

# IoT Practice Builder Workshop (IOT-PB-WS)

ID IOT-PB-WS Preis 2.090,- € (exkl. MwSt.) Dauer 2 Tage

## Zielgruppe

This course is intended for Account Managers, Pre-Sales Engineers, OT Specialists, Practice Directors and Sales Executives.

## Kursziele

Digital Transformation and the Internet of Things are creating significant business opportunities for organisations across all industries. Business leaders are recognising the impact of data driven decisions and the value of connecting the unconnected.

Fast Lane's IoT Practice Builder Workshop moves beyond the theory of IoT to providing you with the knowledge and the concrete steps for creating and accelerating sales opportunities.

Account Managers, Pre-Sales Engineers and Practice Managers will learn the key business value propositions, how to identify the decision makers and how to build a successful solution sales approach.

In this course, you will learn:

- How to employ a business outcomes approach to customer engagement for IoT solutions.
- The importance of the IoT ecosystem and how to build your own IoT Go- to-Market approach.
- How to articulate a comprehensive understanding of the Enterprise IoT stack in business terms.
- An understanding of how to build a successful solution selling approach.
- How present IoT solutions that address use cases in core verticals of Retail, Smart Buildings, Remote Asset Management, Manufacturing, Transportation, and Utilities/Energy.
- How to engage customers by mapping their specific use cases to IoT ecosystem solutions.
- How to lead IoT use case discussions with customer buying centres outside of your comfort zone.

## Kursinhalt

- Module 1: Core Foundations of Digital Transformation and IoT
- Module 2: Unlocking Business Outcomes
- Module 3: Vertical Selling Discovery Methodology
- Module 4: Solution Selling and Practical Exercise

## Detaillierter Kursinhalt

### Module 1: Core Foundations of Digital Transformation and IoT

In this module, attendees will acquire an understanding of Digital Transformation and IoT in the enterprise. Attendees will also gain an understanding of what are the building blocks of IoT and how do technologies map in to each layer to form an end-to-end solution. We will cover the important role that security plays in solutions that pose broader threat landscapes. Finally, attendees will clearly understand the critical role that Resellers and Systems Integrators play in creating business relevant IoT solutions for the real world.

#### IoT in Digital Transformation

- The model for digital transformation - learn how enterprises can leverage technology to drive digital capabilities and new business models.
- IoT as a driving force for the digital enterprise - What is IoT and what is it not and what is its role in digitization?
- Creating business relevance in IoT.
- IoT solution evolution model - current situation and the future direction.
- The IoT stack and building blocks - understand the devices, connectivity, platforms and services layers.
- Unlocking the value of IoT - where does the monetary value of the various layers lie? The Eco-system.
- Overview of the IoT landscape – Current view of IoT hardware, software and services companies.
- The leading players and their propositions – Who are the most prominent technology vendors and where do they play in the IoT stack?

### Module 2: Unlocking Business Outcomes

In this Module, we will discuss the importance of business outcome selling across all the key stakeholders in the customers'

organisations from executive level, business operations and IT. We will look at how IoT drives new business models and operations to create incremental revenue and significant efficiencies and productivity gains. We will take a deep dive into proven IoT use cases that address your existing/new customer business outcomes and strategic intents. The module helps you to gain valuable insights into major industry vertical and horizontal market opportunities and clearly sets out the use cases where IoT solutions can generate significant business value to the customer.

Vertical and horizontal markets include:

- Smart Buildings - HVAC, energy management, elevators and physical security. New construction, legacy building and existing smart buildings.
- Smart Cities - smart lighting, air quality, noise pollution, traffic control, waste management. Large metropolitan areas and small/mid-size cities.
- Energy & Utilities/Remote Asset Management – water management, (leak detection, water quality) “man down” safety use-cases, power distribution station management, industrial campus monitoring, mobile cell tower management, asset tracking.
- Connected Transportation/supply chain solutions – fleet management, OBD monitoring, predictive maintenance of vehicles, locations tracking, connect service and maintenance operations, connected mass transit.
- Connected Manufacturing solutions – remote asset management of plant, utilization monitoring, predictive maintenance, OEE improvements, waste reduction, and quality improvement.
- Connected Retail – Omni-channel retailing trends, loss prevention, enhanced customer experience, “wayfinder” systems, sales assistant optimization, supply chain and stock management.

### **Module 3: Vertical Selling Discovery Methodology**

In this Module, you will learn how to create new opportunities by connecting with customer buying centres outside of IT. Identifying key job roles and buying centres within the relevant lines of business will equip client-facing staff of channel partners with the ability to consistently have valuable conversations with the right set of customer stakeholders at each stage of the customer’s problem-solving lifecycle.

- Guidance on identifying key customer contacts instrumental in the IoT buying process.
- Understand the responsibilities and KPIs of the key job roles in order to ask the right questions.
- Leveraging LOB buyer intelligence information, buyer personas, and aligning with the customer’s problem-

solving lifecycle.

- Steps for educating customers on how technology can address their business challenges.

### **Module 4: Solution Selling and Practical Exercise**

Based on the learnings of the workshop, we will look at how to build an IoT practice by understanding each step of IoT solution life-cycle approach. We will take you through necessary steps you will take to identify the priority business imperatives and validation and the pilot phases, that lead to a successful project definition. We will look at the go-to-market planning that is necessary to access new budgets in customer lines of business opportunities.

- Understand the solution selling lifecycle, (Discovery & Analysis, Ideation, Prototyping, Scaling, Manage & Optimize).
- Learn how to build the relevant skills and capabilities across key job roles in your organisation.
- Solution selling exercise - During this dynamic module, you will engage in exercises that leverage the previous modules. critical building blocks, applying critical consultative sales techniques to the leading IoT use cases, demonstrating how these techniques can unlock value in customer conversations.

# Über Fast Lane



Die weltweite Fast Lane-Gruppe ist Spezialist für Technologie- und Business-Training und Beratung im Highend-Bereich. Fast Lane ist autorisierter Trainingspartner führender Hersteller und bietet zudem eigene IT-Trainingsprogramme zu aktuellen Technologien und den wesentlichen Trends an. Herstellerübergreifende Beratungsleistungen reichen von vorbereitenden Analysen und Evaluierungen über die Konzipierung zukunftsweisender IT-Lösungen bis zum Projektmanagement und zur Umsetzung der Konzepte im Unternehmen. Training-on-the-Job und Weiterqualifizierung der zuständigen Spezialisten bei den Kunden verbinden die Kernbereiche der Fast Lane Dienstleistungen Training und Consulting.

## Fast Lane Services

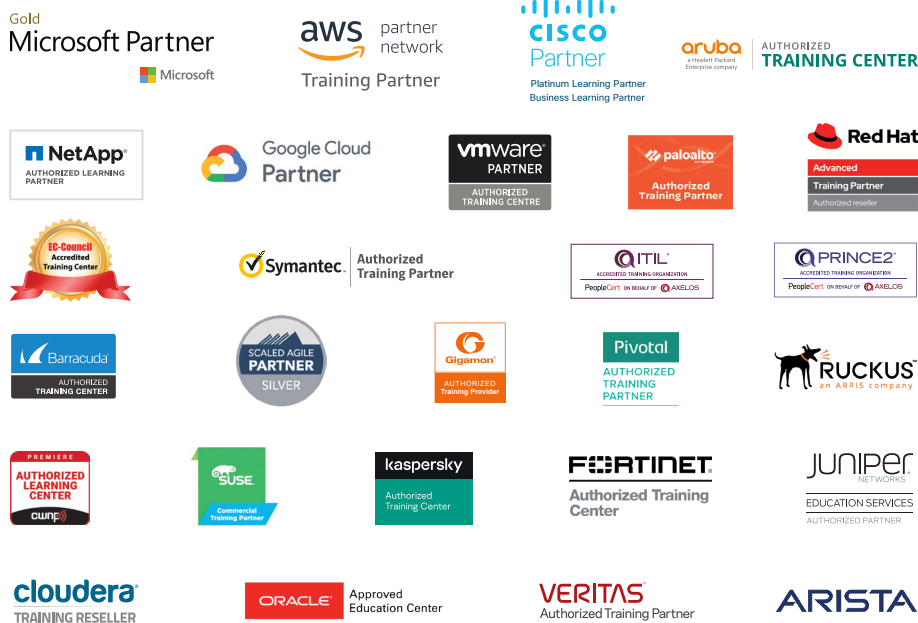
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- ✓ Content-Entwicklung
- ✓ Remote Labs
- ✓ Talentprogramme
- ✓ Eventmanagement-Services

## Trainingsmethoden

- ✓ Klassenraumtraining
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Klassenraum und ILO kombiniert
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobiles Lernen

## Technologien und Lösungen

- ✓ Digitale Transformation
- ✓ Artificial Intelligence (AI)
- ✓ Cloud
- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
- ✓ Modern Workplace
- ✓ Data Center



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