

## OpenText™ Application Quality Management Business Administration (3-5665)

ID 3-5665 Preis 4.000,- € (exkl. MwSt.) Dauer 5 Tage

### Wichtige Hinweise für die Buchung von Open-Text-Trainings

Bitte beachten Sie, dass für die Teilnahme an einem Open-Text-Training Vorkasse zu leisten ist. Eine Teilnahme an einem Training ist für 12 Monate nach Kursbuchung möglich. Stornierungen sind ausgeschlossen. Weitere Informationen entnehmen Sie bitte unseren [Allgemeinen Geschäftsbedingungen](#).

### Kursüberblick

This course provides the knowledge and skills needed to implement, customize, and manage projects in OpenText™ Application Quality Management. It serves as a foundation for administrators to efficiently configure users, workflows, and system settings, ensuring effective project and quality management within the organization.

### Zielgruppe

This course is intended for site administrators, project administrators, and other users of OpenText Application Quality Management who are responsible for managing projects, users, and workflow customizations.

### Voraussetzungen

- Knowledge of basic testing concepts.
- Working knowledge of Windows Server administration, including services, users, and permissions.
- Familiarity with relational databases (for example, Microsoft SQL Server, Oracle) and basic SQL queries.
- Basic scripting knowledge (for example, VBScript or JavaScript) to support workflow customization.

### Kursziele

On completion of this course, participants should be able to:

- Plan and implement an OpenText Application Quality Management environment.
- Create, manage, and upgrade domains, projects, and templates.
- Create and manage users, including assigning appropriate permissions.
- Perform external authentication and configure servers and system parameters.
- Plan project groups and permissions to support organizational needs.
- Determine and apply entity customizations.
- Create and manage lookup lists for standardized data entry.
- Design and generate business views for enhanced reporting and analysis.
- Build and customize workflows to align with organizational practices.

### Kursinhalt

This course provides site and project administrators with practical experience in applying the fundamental concepts, principles, and methodologies required to implement, customize, and manage OpenText™ Application Quality Management.

In this course, you will learn to create and manage projects, modify and add fields, define workflows, create users, and assign user permissions.

### Highlights:

- Implement and maintain the OpenText Application Quality Management environment.
- Create, manage, and upgrade domains, projects, and templates effectively.
- Administer users, roles, and permissions.
- Apply external authentication and configure system parameters.
- Organize project groups to meet organizational needs.
- Customize entities for project-specific requirements.
- Standardize data entry through lookup lists.
- Enhance reporting with business views.

# opentext™

The logo for Fast Lane features a stylized red and white striped graphic on the left, followed by the text "Fast Lane" in a bold, italicized sans-serif font.

- Adapt workflows to organizational practices by building and customizing processes that support efficiency and compliance.

# Über Fast Lane



Fast Lane ist weltweit, mehrfach ausgezeichnete(r) Spezialist für Technologie und Business-Trainings sowie Beratungsleistungen zur digitalen Transformation. Als einziger globaler Partner der drei Cloud-Hyperscaler Microsoft, AWS und Google und Partner von 30 weiteren führenden IT-Herstellern bietet Fast Lane beliebig skalierbare Qualifizierungslösungen und Professional Services an. Mehr als 4.000 erfahrene Fast Lane Experten trainieren und beraten Kunden jeder Größenordnung in 90 Ländern weltweit in den Bereichen Cloud, künstliche Intelligenz, Cybersecurity, Software Development, Wireless und Mobility, Modern Workplace sowie Management und Leadership Skills, IT- und Projektmanagement.

## Fast Lane Services

- ✓ Highend-Technologietraining
- ✓ Business- & Softskill-Training
- ✓ Consulting Services
- ✓ Managed Training Services
- ✓ Digitale Lernlösungen
- ✓ Content-Entwicklung
- ✓ Remote Labs
- ✓ Talentprogramme
- ✓ Eventmanagement-Services

## Trainingsmethoden

- ✓ Klassenraumtraining
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Klassenraum und ILO kombiniert
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobiles Lernen

## Technologien und Lösungen

- ✓ Digitale Transformation
- ✓ Artificial Intelligence (AI)
- ✓ Cloud
- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
- ✓ Modern Workplace
- ✓ Data Center



**Weltweit vertreten**  
mit High-End-Trainingszentren  
rund um den Globus



**Mehrfach ausgezeichnet**  
von Herstellern wie AWS, Microsoft,  
Cisco, Google, NetApp, VMware



**Praxiserfahrene Experten**  
mit insgesamt mehr als  
19.000 Zertifizierungen

### Deutschland

Fast Lane Institute for Knowledge  
Transfer GmbH  
Tel. +49 40 25334610  
info@flane.de / www.flane.de

### Österreich

ITLS GmbH  
(ITLS ist ein Partner von Fast Lane)  
Tel. +43 1 6000 8800  
info@itls.at / www.itls.at

### Schweiz

Fast Lane Institute for Knowledge  
Transfer (Switzerland) AG  
Tel. +41 44 8325080  
info@flane.ch / www.flane.ch