

# On-premise Installation Workshop for Cisco AppDynamics (IMP860)

**ID** IMP860 **Price** US \$ 4,400.—(excl. tax) **Duration** 5 days

This is a Cisco Learning Services course and is delivered directly by Cisco.

## Course Overview

The **On-Premise Installation Workshop for Cisco AppDynamics (IMP860)** training shows you how to install, upgrade, and troubleshoot the installation of Cisco AppDynamics on-premise components. Presented in workshop format, you will perform an installation from initial conceptualization through implementation, troubleshooting, upgrading, and handover. This training is focused only on installation and upgrading and does not cover configuration of the product. **How You'll Benefit**

This training will help you:

- Learn how to install, upgrade, and troubleshoot the installation of Cisco AppDynamics on-premises components
- Gain leading-edge skills for high-demand responsibilities as a Cisco App Dynamics Certified Implementation Professional

## Who should attend

- IT Professionals
- Technical Professionals

## Prerequisites

The knowledge and skills you are expected to have before attending this training are:

- Unix command line experience (system navigation, file and directory permissions, copying, moving, deleting files, locating services and processes, scripting, and shells)
- Experience using vi or nano editors to search, view, and modify files

- Experience working with Extensible Markup Language (XML) syntax
- Windows experience (navigation, file manipulation, batch files, locating services, and processes)
- General knowledge of the usage of Representational State Transfer Application Program Interface (REST API)
- Knowledge of one or more of the following: Java, .NET, PHP, Node.js, Python
- System administration experience
- Experience troubleshooting and solving software-related issues

These skills can be found in the following Cisco Learning Offerings:

- [Introduction to APM for Cisco AppDynamics \(APM210\)](#)
- [Advanced APM for Cisco AppDynamics \(APM220\)](#)

## Course Objectives

- Describe the Cisco AppDynamics platform architecture
- Examine the Cisco App Dynamics Application Performance Management (APM)
- Describe licensing information
- Understand installation and troubleshooting of various Cisco AppDynamics features
- Learn how to create a handover document
- Learn how to upgrade various Cisco AppDynamics components

## Detailed Course Outline

- Cisco AppDynamics platform architecture
- Introduction to Cisco AppDynamics APM
- Licensing overview
- Install Enterprise Console
- Install the controller
- Install and configure the Events Service
- Install and upgrade Java, .NET, dynamic application agents
- Install and upgrade machine agents
- Install and configure the database agent
- Install and configure the analytics agent

- Install, configure, and troubleshoot the EUM Server
- Browser RUM overview and injection process
- Install and test High Availability (HA)
- Controller self-monitoring
- Install and upgrade machine agent extensions
- Create a handover document
- Upgrade the platform components
- Upgrade the agents
- Troubleshoot the upgrade

# About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

## Fast Lane Services

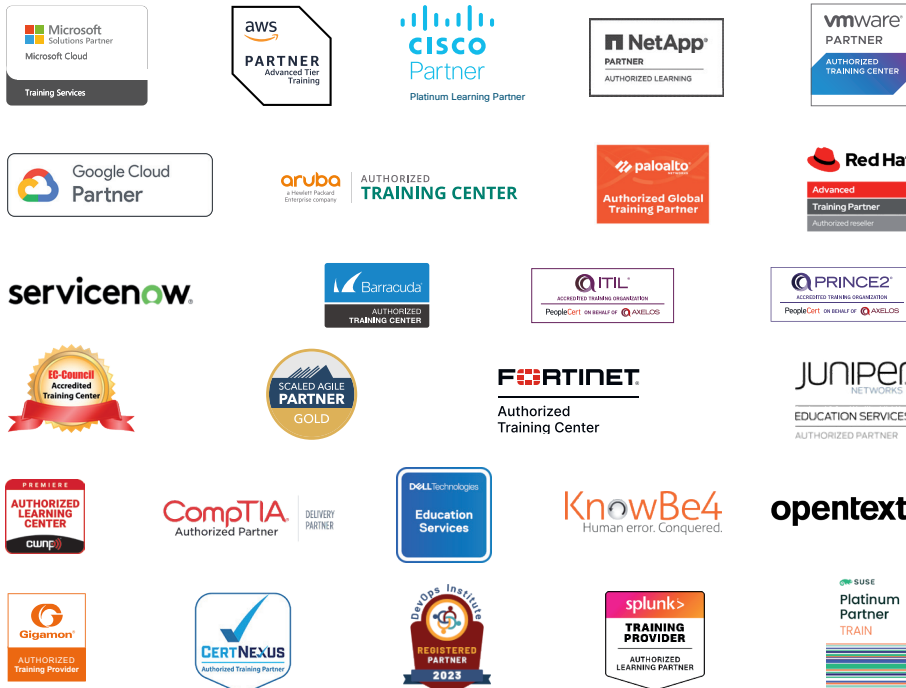
- ✓ High End Technology Training
- ✓ Business & Soft Skill Training
- ✓ Consulting Services
- ✓ Managed Training Services
- ✓ Digital Learning Solutions
- ✓ Content Development
- ✓ Remote Labs
- ✓ Talent Programs
- ✓ Event Management Services

## Training Methods

- ✓ Classroom Training
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Classroom & Online Hybrid
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobile Learning

## Technologies & Solutions

- ✓ Digital Transformation
- ✓ Artificial Intelligence
- ✓ Cloud
- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
- ✓ Modern Workplace
- ✓ Data Center



**Worldwide Presence**  
with high-end training centers  
around the globe



**Multiple Awards**  
from vendors such as AWS,  
Microsoft, Cisco, Google, NetApp,  
VMware



**Experienced SMEs**  
with over 19.000 combined  
certifications

### Germany

**Fast Lane Institute for Knowledge  
Transfer GmbH**  
Tel. +49 40 25334610  
info@flane.de / www.flane.de

### Austria

**ITLS GmbH**  
(Partner of Fast Lane)  
Tel. +43 1 6000 8800  
info@itls.at / www.itls.at

### Switzerland

**Fast Lane Institute for Knowledge  
Transfer (Switzerland) AG**  
Tel. +41 44 8325080  
info@flane.ch / www.flane.ch