



Empower your workforce with Microsoft 365 Copilot Use Cases (MS-4004)

ID MS-4004 Price 690.— €excl. tax) Duration 1 day

Course Overview

This one-day course is composed of two parts - Getting started with Copilot for Microsoft 365 and Empower your workforce with Copilot for Microsoft 365 Use Cases. The first part of the course introduces you to Copilot for Microsoft 365, examines how you can use Copilot throughout the various Microsoft 365 apps, explores best practices for using Copilot and building effective prompts, and examines how you can extend Copilot with plugins and Graph connectors. The second part of this training content is really the heart of this course. Students perform a series of hands-on exercises involving seven Use Cases - Executives, Sales, Marketing, Finance, IT, HR, and Operations. These exercises focus on using Copilot in various Microsoft 365 apps (such as Word, PowerPoint, Outlook, and so on) to complete a series of common business-related tasks pertaining to each Use Case.

To complete the Use Case exercises in this course, each student must have access to a Microsoft 365 subscription (BYOS) in which they're licensed to use Copilot for Microsoft 365. Each student must also have a Microsoft OneDrive account, since Copilot requires OneDrive to complete the file sharing tasks used throughout the Use Case exercises.

Who should attend

This course is targeted towards business users who want to enhance their Copilot for Microsoft 365 skills to solve businessrelated use case scenarios.

- **Course Content**
 - Introduction to Copilot for Microsoft 365
 - Explore the possibilities with Copilot for Microsoft 365
 - Optimize and extend Copilot for Microsoft 365
 - Empower your workforce with Copilot for Microsoft 365: Executives Use Case
 - Empower your workforce with Copilot for Microsoft 365: Sales use case

- Empower your workforce with Copilot for Microsoft 365: IT Use Case
- Empower your workforce with Copilot for Microsoft 365: Marketing Use Case
- Empower your workforce with Copilot for Microsoft 365: Finance Use Case
- Empower your workforce with Copilot for Microsoft 365: HR Use Case
- Empower your workforce with Copilot for Microsoft 365: Operations use case
- Empower your workforce with Copilot for Microsoft 365: Challenge Use Case

About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace. as well as management and leadership skills, IT and project management.

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