

OpenText™ Application Quality Management Business Administration (3-5665)

ID 3-5665 Price 4,000.— €(excl. tax) Duration 5 days

Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to **our [General Terms and Conditions](#)**.

Course Overview

This course provides the knowledge and skills needed to implement, customize, and manage projects in OpenText™ Application Quality Management. It serves as a foundation for administrators to efficiently configure users, workflows, and system settings, ensuring effective project and quality management within the organization.

Who should attend

This course is intended for site administrators, project administrators, and other users of OpenText Application Quality Management who are responsible for managing projects, users, and workflow customizations.

Prerequisites

- Knowledge of basic testing concepts.
- Working knowledge of Windows Server administration, including services, users, and permissions.
- Familiarity with relational databases (for example, Microsoft SQL Server, Oracle) and basic SQL queries.
- Basic scripting knowledge (for example, VBScript or JavaScript) to support workflow customization.

Course Objectives

On completion of this course, participants should be able to:

- Plan and implement an OpenText Application Quality Management environment.
- Create, manage, and upgrade domains, projects, and templates.
- Create and manage users, including assigning appropriate permissions.
- Perform external authentication and configure servers and system parameters.
- Plan project groups and permissions to support organizational needs.
- Determine and apply entity customizations.
- Create and manage lookup lists for standardized data entry.
- Design and generate business views for enhanced reporting and analysis.
- Build and customize workflows to align with organizational practices.

Course Content

This course provides site and project administrators with practical experience in applying the fundamental concepts, principles, and methodologies required to implement, customize, and manage OpenText™ Application Quality Management.

In this course, you will learn to create and manage projects, modify and add fields, define workflows, create users, and assign user permissions.

Highlights:

- Implement and maintain the OpenText Application Quality Management environment.
- Create, manage, and upgrade domains, projects, and templates effectively.
- Administer users, roles, and permissions.
- Apply external authentication and configure system parameters.
- Organize project groups to meet organizational needs.
- Customize entities for project-specific requirements.
- Standardize data entry through lookup lists.
- Enhance reporting with business views.

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- Adapt workflows to organizational practices by building and customizing processes that support efficiency and compliance.

About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

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Germany

**Fast Lane Institute for Knowledge
Transfer GmbH**
Tel. +49 40 25334610
info@flane.de / www.flane.de

Austria

ITLS GmbH
(Partner of Fast Lane)
Tel. +43 1 6000 8800
info@itls.at / www.itls.at

Switzerland

**Fast Lane Institute for Knowledge
Transfer (Switzerland) AG**
Tel. +41 44 8325080
info@flane.ch / www.flane.ch