

OpenText™ Cloud Management Business Administration(3-7901)

ID 3-7901 Price 3,200.— €(excl. tax) **Duration** 4 days

Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to **our [General Terms and Conditions](#)**.

Course Overview

This course provides you with the business administration knowledge necessary to configure, manage, and support your organization's cloud management environment. This course is designed for Cloud Management Business Administrators, Business Users, and Tenant Administrators.

Prerequisites

Familiarity with Windows, a Windows-based word processing package, and a Web browser

Course Objectives

On completion of this course, participants should be able to:

- Explore the features and capabilities of Cloud Management.
- Explain the architecture of Cloud Management.
- Use DND capabilities.
- Describe the roles and responsibilities in Cloud Management.
- Create and manage the providers and resource pool concepts.
- Manage Content Management.
- Publish service design.
- Manage service catalog and deployment operations.
- Customize the Service Portal UI.
- Create aggregated service offerings, request the service offerings, and manage service requests.
- View CI Topology and closed-loop control process.
- Create and view reports and dashboards.

- Explore basic troubleshooting.

Course Content

In this course, you will be introduced to OpenText™ Cloud Management, including its key concepts, architecture, features, and functionalities. The course focuses on core cloud management functionalities, including creating providers, designing services, publishing offerings, and efficiently managing cloud resources.

By the end of the course, you will be equipped with the knowledge and skills needed to effectively manage cloud environments, perform administrative tasks, and develop service offerings within Cloud Management. You will also be able to view CI Topology, implement closed-loop control processes, and troubleshoot basic cloud issues.

Highlights:

- Explore key concepts, features, and architecture of Cloud Management.
- Use the Design and Deploy (DND) functionality to design services.
- Create and manage providers, service designs, and service offerings.
- Complete administrative and basic development tasks in Cloud Management.
- Publish and manage service designs and offerings.
- Practice skills through lab exercises and instructor-led demonstrations.
- Identify new features and enhancements in the latest version.

About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

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