

## Configuring ArcSight SOAR for Effective Threat Response (CASFETR)

ID CASFETR Price 2,400.— €(excl. tax) Duration 3 days

### Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to our [General Terms and Conditions](#).

### Course Overview

This instructor-led course teaches you how to configure ArcSight SOAR 3.8. You will learn how to configure SOAR to receive ESM alerts, integrate with other products to enrich cases, and create workflow playbooks, in addition to configuring other features of the product.

The course uses lectures and a series of hands-on labs to teach the course material. The hands-on labs for this course use version 3.8 of the SOAR software.

### Highlights:

- Overview of ArcSight SOAR
- Configuring SOAR to receive ESM alerts
- Configuring integrations
- Creating workflow playbooks
- Running reports"

### Who should attend

Administrators and Content Engineers responsible for configuring ArcSight security content.

### Prerequisites

This course assumes a familiarity working with ArcSight ESM but it is not required

### Course Objectives

On completion of this course, participants should be able to:

- Configure SOAR to receive alerts from ESM
- Describe the SOAR workflow
- Configure integrations
- Configure filtering, classifying, consolidating and dispatching rules
- Create workflow playbooks
- Review system status
- Run, schedule, and export reports

### Course Content

#### Module 1: Introduction to ArcSight SOAR

- Challenges Faced by Organizations
- What Is ArcSight SOAR?
- ArcSight SOAR Features.
- Deployment Overview of ArcSight SOAR.
- Accessing ArcSight SOAR

#### Module 2: Setting Up SOAR to Receive Alerts

- Installing a Forwarding Connector on ESM
- Configuring a Forwarding Connector User and Web User on ESM
- Configuring a Pre-persistent Rule to Tag the Events Forwarded to SOAR
- Adding an ESM Alert Source on SOAR
- Adding an ESM Integration on SOAR

#### Module 3: Understanding the SOAR Workflow

- Processing ESM Alerts with SOAR
- Rule Name Filters
- Classification
- Consolidation
- Dispatching Cases
- Automating Case Handling by Using Playbooks

## Module 4: SOAR Integrations Overview

- SOAR Integrations Capabilities
- Use Cases Benefits
- Integrating SOAR with MISP
- Integrating SOAR with VirusTotal

- ArcSight SOAR Standard Content Resources
- Scheduling and Exporting Reports
- Running SOAR Legacy Reports (Jasper Reports)

## Module 5: SOAR Users, Groups, SSO

- Creating User Groups in Fusion
- Creating Users in Fusion
- Importing Existing Users from ESM
- User Roles and Assigning Permissions
- ACLs in SOAR

## Module 6: SOAR Case Management

- Understanding the SOAR Cases User Interface
- Viewing Case Details
- Managing Cases in SOAR

## Module 7: Filtering, Classifying, Consolidating, and Dispatching Cases

- Filtering Alerts for Case Creation
- Classifying Cases on SOAR
- Consolidating Alerts to Create Cases
- Dispatching Cases

## Module 8: Automating Responses with Workflow Playbooks

- What are Playbooks?
- Working with Playbooks
- Workflow Playbooks
- Scheduled Playbooks
- Managing Triggers
- Handling Manual Processes Through Tasks
- Out of The Box Workflows
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## Module 9: SOAR System Status

- Alerts
- Action and Rollback Queues
- Action History
- Enrichment History
- Process Queues
- Troubleshooting

## Module 10: Monitoring Using SOAR Dashboards and Reports

- Reports in Fusion

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