

Operations Bridge Manager (OBM) Fundamentals (OBM1-6316)

ID OBM1-6316 Price 1,600.— €(excl. tax) Duration 2 days

Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to our [General Terms and Conditions](#).

Course Overview

The Operations Bridge Manager (OBM) is the core component of the OpenText Operations Bridge solution. This two-day course explains how to leverage the OBM solution to bring continuous monitoring for their application and/or server. OBM helps you manage quality information throughout the event lifecycle from the time an event is received till its closure. This course provides an opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities to manage events using OBM. The course uses lectures and a series of hands-on labs to teach the course material. The hands-on lab for this course uses the latest version of the Classic OBM software.

Who should attend

IT Tools engineers, Operations staff, Operations managers, and Availability engineers

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network basic understanding

Course Objectives

On completion of this course, participants should be able to:

- Describe OBM Architecture.
- Summarize what OBM is and where it fits in your project lifecycle.
- Differentiate Classic OBM from Containerized OBM.
- Describe the various features and functionalities available with Classic OBM.
- Explain about Health Indicator (HI), Key Performance Indicator (KPI), and Event Type Indicator (ETI).
- Use OBM to effectively identify, prioritize, and resolve events.
- Consolidate and work with events using OBM.
- Describe how OBM tools can do quick health checks using OOTB-configured tools.
- Use Monitoring Dashboards to:
 - Summarize events from your monitoring environment.
 - Quickly assess the health of the environment and identify areas that require your attention.
- Explain how Performance Perspective helps using the performance metrics of applications, systems, and networks.
- Describe how Event Perspective helps detailed event-related information.
- Use Health Perspective to display the complex relationship and their dependencies with topological information

Course Content

Module 1: Course Overview

- Identify the contents and objectives of the course
- Define the class schedule and class logistics
- Identify the related courses
- Discuss the lab environment details
- Access the lab for this course

Module 2: Operations Bridge Overview

- Describe the features and capabilities of Operations Bridge
- Describe the applications that comprise the Operations Bridge Suite
- Describe deployment options for Operations Bridge

Module 3: OBM Overview

- Describe the architecture of OBM
- Describe the components of OBM deployment
- Summarize the primary features and capabilities of OBM

Module 4: Event Perspective

- Define OBM operator workflow
- Use the Event Browser component
- Use filters to locate events of interest
- Use the Event Details component
- Use the Launch panel

Module 5: Performance Perspective

- Access Performance dashboards
- Use display control features
- Use multiple methods to select Time ranges
- Export Performance dashboard data
- Share a link to a dashboard with others
- View real-time data
- View event overlay data with performance data

Module 6: Health Perspective

- Define Health Perspective highlights and menus
- Access HI and KPI details
- View various reports in the Health Perspective
- Use Health Top View options

Module 7: Monitoring Dashboard

- Identify typical use cases for the OBM Monitoring Dashboard
- Use OOTB Monitoring dashboards provided by OBM
- Access Monitoring Dashboard in My Workspace

Detailed Course Outline

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