

## Operations Bridge Manager (OBM) Fundamentals (OBM1-6316)

ID OBM1-6316 Price 1,600.— €(excl. tax) Duration 2 days

### Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to our [General Terms and Conditions](#).

### Course Overview

The Operations Bridge Manager (OBM) is the core component of the OpenText Operations Bridge solution. This two-day course explains how to leverage the OBM solution to bring continuous monitoring for their application and/or server. OBM helps you manage quality information throughout the event lifecycle from the time an event is received till its closure. This course provides an opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities to manage events using OBM. The course uses lectures and a series of hands-on labs to teach the course material. The hands-on lab for this course uses the latest version of the Classic OBM software.

### Who should attend

IT Tools engineers, Operations staff, Operations managers, and Availability engineers

### Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network basic understanding

### Course Objectives

On completion of this course, participants should be able to:

- Describe OBM Architecture.
- Summarize what OBM is and where it fits in your project lifecycle.
- Differentiate Classic OBM from Containerized OBM.
- Describe the various features and functionalities available with Classic OBM.
- Explain about Health Indicator (HI), Key Performance Indicator (KPI), and Event Type Indicator (ETI).
- Use OBM to effectively identify, prioritize, and resolve events.
- Consolidate and work with events using OBM.
- Describe how OBM tools can do quick health checks using OOTB-configured tools.
- Use Monitoring Dashboards to:
  - Summarize events from your monitoring environment.
  - Quickly assess the health of the environment and identify areas that require your attention.
- Explain how Performance Perspective helps using the performance metrics of applications, systems, and networks.
- Describe how Event Perspective helps detailed event-related information.
- Use Health Perspective to display the complex relationship and their dependencies with topological information

### Course Content

#### Module 1: Course Overview

- Identify the contents and objectives of the course
- Define the class schedule and class logistics
- Identify the related courses
- Discuss the lab environment details
- Access the lab for this course

#### Module 2: Operations Bridge Overview

- Describe the features and capabilities of Operations Bridge
- Describe the applications that comprise the Operations Bridge Suite
- Describe deployment options for Operations Bridge

#### Module 3: OBM Overview

- Describe the architecture of OBM
- Describe the components of OBM deployment
- Summarize the primary features and capabilities of OBM

## Module 4: Event Perspective

- Define OBM operator workflow
- Use the Event Browser component
- Use filters to locate events of interest
- Use the Event Details component
- Use the Launch panel

## Module 5: Performance Perspective

- Access Performance dashboards
- Use display control features
- Use multiple methods to select Time ranges
- Export Performance dashboard data
- Share a link to a dashboard with others
- View real-time data
- View event overlay data with performance data

## Module 6: Health Perspective

- Define Health Perspective highlights and menus
- Access HI and KPI details
- View various reports in the Health Perspective
- Use Health Top View options

## Module 7: Monitoring Dashboard

- Identify typical use cases for the OBM Monitoring Dashboard
- Use OOTB Monitoring dashboards provided by OBM
- Access Monitoring Dashboard in My Workspace

## Detailed Course Outline

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