opentext™   Fast Lane

OBM Fundamentals (OBM100)

ID OBM100 **Price** 1,600.— €(excl. tax) **Duration** 2 days

Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to **our** General Terms and Conditions.

Course Overview

The Operations Bridge Manager (formerly known as Operations Manager i) is the core component of the OpenText Operations Bridge solution.

This two-day course about Operations Bridge Manager (OBM) teaches students how to leverage the OBM solution to bring continuous monitoring for their application and/or server. Students learn how to manage quality information throughout the event lifecycle, from the time an event is received till its closure.

It provides an opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities to manage events using OBM.

The course uses lectures and a series of hands-on labs to teach the course material. The hands-on lab for this course uses the latest version of the classic OBM software.

Highlights:

- Overview of OpsB
- Overview of OBM
- Overview of OBM architecture
- Synopsis of Event Perspective
- Outline of Health Perspective
- Summary of Performance Perspective
- Overview of Monitoring dashboard

Who should attend

This course is intended for:

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network basic understanding

Course Objectives

On completion of this course, participants should be able to:

- Describe OBM Architecture
- Summarize what OBM is and where it fits in your project lifecycle
- Differentiate Classic OBM from Containerized OBM
- Describe the various features and functionalities available with Classic OBM
- Understand what is HI, KPI and ETI
- Use OBM to effectively identify, prioritize, and resolve events
- Describe how OBM helps in consolidation of events and to work with events
- Describe how OBM tools can do quick health check using OOTB configured tools
- Describe how Monitoring Dashboards can help overview summary of events from the environment you are monitoring, to quickly assess the health of the environment and to identify areas that require your attention
- Illustrate how Performance Perspective can benefit by exploring and visualizing the performance metrics of applications, systems, and network you are monitoring
- Describe how Event Perspective help detailed event-related information
- Explain how Health Perspective can display the complex

relationship and their dependencies with help of topological information

Course Content

Module 1: Course Overview

- Define OBM for first time Business users.
- How is OBM useful to monitor health of infrastructure?
- Use OBM to effectively identify, prioritize system or application related
- Work with events, manage event lifecycle and the related event information
- Use the Event Browser Use Event perspective, Health Perspective and Performance Perspective
- Access your lab for this course

Module 2: Operations Bridge Overview

- Describe the features and capabilities of Operations Bridge
- Describe the applications that comprise the Operations Bridge Suite
- Describe deployment options for Operations Bridge

Module 3: OBM Overview

- Describe the architecture of OBM
- Describe the components of OBM Deployment
- Summarize the primary features and capabilities of OBM

Module 4: Event Perspective

- Define OBM operator workflow
- Use the Event Browser
- Use filters to locate events of interest
- Use the Event Details
- Use the Launch Panel

Module 5: Performance Perspective

- Access performance dashboards
- Use display control features
- Use multiple methods to select time ranges
- Export performance dashboard data
- Share a link to a dashboard with others
- View real-time data
- View event overlay data with performance data

Module 6: Health Perspective

- Define Health Perspective highlights and menus
- Access Health Indicator (HI) and KPI details
- View various reports in the Health Perspective

- Use Health Top View options

Module 7: Monitoring Dashboard

- Identify typical use cases for OBM monitoring dashboards
- Use OOTB monitoring dashboards provided by OBM
- Access monitoring dashboards in My Workspace

About Fast Lane

Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

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