

Operations Bridge Manager Essentials (OBM120-202205)

ID OBM120-202205 Price 4,000.— €(excl. tax) Duration 5 days

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Course Overview

The Operations Bridge Manager (formerly known as Operations Manager i) is the core component of the Micro Focus Operations Bridge solution. This five-day, entry-level, instructor-led training course offers technical personnel, who are new to Operations Bridge and Operations Bridge Manager. It provides an opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities for managing events using OBM.

This course includes hands-on labs that use version 2022.05 of the OBM software.

Who should attend

This course is intended for:

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers
- System administrators
- Network administrators

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge.

- IT operations principles and practices
- Systems and network administration

- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

Course Objectives

Upon successful completion of this course, you should be able to:

- Use OBM to effectively identify, prioritize, and resolve events
- Create event dashboards to meet the information needs of specific users
- Identify the health of services and technology components based on Health Indicators (HIs) and Key Performance Indicators (KPIs) presented in OBM
- Create and use OBM performance dashboards
- Create and use OBM tools
- Manage OBM user access and permissions
- Deploy Monitoring configuration to SiteScope
- Create and tune OBM notifications
- Assign monitoring to CIs using Monitoring Automation (MA)
- Create Policy templates for monitoring Service/Process, Log files, SNMP Traps, Open Message Interface etc.
- Create Aspects and Management templates in OBM for ease of Monitoring deployment
- Create and Export OBM Content packs
- Manage Downtime events and notifications
- Describe OBM Architecture and Deployment
- Use OBM Self-monitoring capability and monitoring Operations Agent health
- Perform administration and troubleshooting tasks in OBM

Detailed Course Outline

Module 1: Course Overview

- Course objectives
- Class logistics
- The lab environment
- Additional course information
- Course schedule

Module 2: Operations Bridge

Describe the features and capabilities of Operations Bridge
Describe the applications that comprise the Operations Bridge Suite
Describe deployment options for Operations Bridge Overview

Module 3: OBM Overview

Summarize the primary features and capabilities of OBM
Describe the data collectors that provide data to OBM

Module 4: Event Perspective

Define OBM operator workflow
Use the Event Browser
Use filters to locate events of interest
Use the Event Details
Use the Launch Panel

Module 5: Performance Perspective

Access performance dashboards
Use display control features
Use multiple methods to select time ranges
Export performance dashboard data
Share a link to a dashboard with others
View real-time data
View event overlay data with performance data
Create a dashboard favorite
Use comparison dashboards to compare CIs
Create a performance dashboard
Explore Performance Dashboard Mappings

Module 6: Health Perspective

Define Health Perspective highlights and menus
Access Health Indicator (HI) and KPI details
View various reports in the Health Perspective
Use Health Top View options

Module 7: Monitoring Dashboards

Identify typical use cases for OBM monitoring dashboards
Use OOTB monitoring dashboards provided by OBM
Access monitoring dashboards in My Workspace
Create a new My Workspace page containing a monitoring dashboard

Module 8: OBM Tools ?

Access and use OBM tools
Create OBM tools
Define OBM tool authorization

Module 9: RTSM Overview

Identify the features of the Run-Time Service Model (RTSM)
Identify the role of the RTSM in an OBM implementation
Define CIs
Organize CIs and relationships in the class model
Navigate the

RTSM administrative UI
Locate and analyze CIs and relationships in IT Universe Manager

Module 10: Setting-up Monitoring

Describe the Agent based and agentless monitoring
Install Operations Agent on a Windows node
Install Operations Agent on a Linux/Unix node
Maintain Operations Agent on a node
Integrate SiteScope with OBM

Module 11: Monitoring Automation Overview

Identify the features and benefits of Monitoring Automation (MA)
Monitor policy templates, aspects, and management templates
Navigate MA administration pages

Module 12: Monitoring Automation Workflow

Assign MA management templates to CIs
Define custom parameter values for assignments
Create automatic assignment rules to assign and maintain monitoring
Verify monitoring assignments in MA
Access monitoring configuration reports in MA
Use Read-only Policy Editor/Aspects/MT

Module 13: Policy Templates

Create and assign a basic policy template
Add parameters to a policy template
Use Instrumentation

Module 14: Logfile Policy Templates

Describe the Log file encapsulator process
Create and assign a Log file policy template
Add parameters to Log file policy template

Module 15: Service/Process Monitoring Policy Templates

Create a Service/Process monitoring policy template
Assign the Service/Process monitoring policy template
Test the Service/Process monitoring policy template

Module 16: Open Message Interface Policy Templates

Create an Open Message Interface policy template
Assign an Open Message Interface policy template
Test an Open Message Interface policy template

Module 17: SNMP trap Policy Templates

Create and assign an SNMP Trap policy template
Test the SNMP

Trap policy template s

Module 18: Aspects & Management Templates

Create and assign a basic aspect Create a basic management template Update Aspects/MTs automatically

Module 19: Monitoring OBM and Data Collectors

Describe the OBM components and types of deployment Describe the data flow architecture Use the OBM self-monitoring capability Use the Operations Agent health checks Access OBM log files

Module 20: User Management

Define OBM user management Identify how permissions are defined within roles Use roles and permissions and apply them to users and groups Identify how roles are inherited by groups from parent groups Configure default workspace page for user Create new roles, groups and users Create Event assignment rules

Module 21: OBM Administration

Describe Content Packs (CPs) and their functionality Identify downtime concepts and configuration Identify OBM downtime behavior concepts and configuration Set up OBM event notifications Describe OBM license management Identify infrastructure settings for OBM

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