

## Operations Bridge Manager Essentials (OBM120-202205)

ID OBM120-202205 Price 3,750.— €(excl. tax) Duration 5 days

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### Course Overview

The Operations Bridge Manager (formerly known as Operations Manager i) is the core component of the Micro Focus Operations Bridge solution. This five-day, entry-level, instructor-led training course offers technical personnel, who are new to Operations Bridge and Operations Bridge Manager. It provides an opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities for managing events using OBM.

This course includes hands-on labs that use version 2022.05 of the OBM software.

### Who should attend

This course is intended for:

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers
- System administrators
- Network administrators

### Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge.

- IT operations principles and practices
- Systems and network administration

- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

### Course Objectives

Upon successful completion of this course, you should be able to:

- Use OBM to effectively identify, prioritize, and resolve events
- Create event dashboards to meet the information needs of specific users
- Identify the health of services and technology components based on Health Indicators (HIs) and Key Performance Indicators (KPIs) presented in OBM
- Create and use OBM performance dashboards
- Create and use OBM tools
- Manage OBM user access and permissions
- Deploy Monitoring configuration to SiteScope
- Create and tune OBM notifications
- Assign monitoring to CIs using Monitoring Automation (MA)
- Create Policy templates for monitoring Service/Process, Log files, SNMP Traps, Open Message Interface etc.
- Create Aspects and Management templates in OBM for ease of Monitoring deployment
- Create and Export OBM Content packs
- Manage Downtime events and notifications
- Describe OBM Architecture and Deployment
- Use OBM Self-monitoring capability and monitoring Operations Agent health
- Perform administration and troubleshooting tasks in OBM

### Detailed Course Outline

#### Module 1: Course Overview

- Course objectives
- Class logistics
- The lab environment
- Additional course information
- Course schedule

#### Module 2: Operations Bridge

Describe the features and capabilities of Operations Bridge  
Describe the applications that comprise the Operations Bridge Suite  
Describe deployment options for Operations Bridge Overview

### **Module 3: OBM Overview**

Summarize the primary features and capabilities of OBM  
Describe the data collectors that provide data to OBM

### **Module 4: Event Perspective**

Define OBM operator workflow  
Use the Event Browser  
Use filters to locate events of interest  
Use the Event Details  
Use the Launch Panel

### **Module 5: Performance Perspective**

Access performance dashboards  
Use display control features  
Use multiple methods to select time ranges  
Export performance dashboard data  
Share a link to a dashboard with others  
View real-time data  
View event overlay data with performance data  
Create a dashboard favorite  
Use comparison dashboards to compare CIs  
Create a performance dashboard  
Explore Performance Dashboard Mappings

### **Module 6: Health Perspective**

Define Health Perspective highlights and menus  
Access Health Indicator (HI) and KPI details  
View various reports in the Health Perspective  
Use Health Top View options

### **Module 7: Monitoring Dashboards**

Identify typical use cases for OBM monitoring dashboards  
Use OOTB monitoring dashboards provided by OBM  
Access monitoring dashboards in My Workspace  
Create a new My Workspace page containing a monitoring dashboard

### **Module 8: OBM Tools ?**

Access and use OBM tools  
Create OBM tools  
Define OBM tool authorization

### **Module 9: RTSM Overview**

Identify the features of the Run-Time Service Model (RTSM)  
Identify the role of the RTSM in an OBM implementation  
Define CIs  
Organize CIs and relationships in the class model  
Navigate the

RTSM administrative UI  
Locate and analyze CIs and relationships in IT Universe Manager

### **Module 10: Setting-up Monitoring**

Describe the Agent based and agentless monitoring  
Install Operations Agent on a Windows node  
Install Operations Agent on a Linux/Unix node  
Maintain Operations Agent on a node  
Integrate SiteScope with OBM

### **Module 11: Monitoring Automation Overview**

Identify the features and benefits of Monitoring Automation (MA)  
Monitor policy templates, aspects, and management templates  
Navigate MA administration pages

### **Module 12: Monitoring Automation Workflow**

Assign MA management templates to CIs  
Define custom parameter values for assignments  
Create automatic assignment rules to assign and maintain monitoring  
Verify monitoring assignments in MA  
Access monitoring configuration reports in MA  
Use Read-only Policy Editor/Aspects/MT

### **Module 13: Policy Templates**

Create and assign a basic policy template  
Add parameters to a policy template  
Use Instrumentation

### **Module 14: Logfile Policy Templates**

Describe the Log file encapsulator process  
Create and assign a Log file policy template  
Add parameters to Log file policy template

### **Module 15: Service/Process Monitoring Policy Templates**

Create a Service/Process monitoring policy template  
Assign the Service/Process monitoring policy template  
Test the Service/Process monitoring policy template

### **Module 16: Open Message Interface Policy Templates**

Create an Open Message Interface policy template  
Assign an Open Message Interface policy template  
Test an Open Message Interface policy template

### **Module 17: SNMP trap Policy Templates**

Create and assign an SNMP Trap policy template  
Test the SNMP

Trap policy templates

## **Module 18: Aspects & Management Templates**

Create and assign a basic aspect Create a basic management template Update Aspects/MTs automatically

## **Module 19: Monitoring OBM and Data Collectors**

Describe the OBM components and types of deployment Describe the data flow architecture Use the OBM self-monitoring capability Use the Operations Agent health checks Access OBM log files

## **Module 20: User Management**

Define OBM user management Identify how permissions are defined within roles Use roles and permissions and apply them to users and groups Identify how roles are inherited by groups from parent groups Configure default workspace page for user Create new roles, groups and users Create Event assignment rules

## **Module 21: OBM Administration**

Describe Content Packs (CPs) and their functionality Identify downtime concepts and configuration Identify OBM downtime behavior concepts and configuration Set up OBM event notifications Describe OBM license management Identify infrastructure settings for OBM

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