opentext™

Fast Lane

Operations Bridge Manager (OBM) Monitoring Automation (OBMMA)

ID OBMMA **Price** 3,200.— €(excl. tax) **Duration** 4 days

Important notes for the booking of Open Text trainings

Please note that prepayment is required for participation in an Open Text training course. Participation in a training course is possible for 12 months after booking the course. Cancellations are excluded. For further information, please refer to **our** General Terms and Conditions.

Course Overview

The Operations Bridge Manager (formerly known as Operations Manager i) is the core component of the OpenTextTM Operations Bridge solution.

This four-day advanced instructor-led course is designed for technically experienced Operations Bridge Manager administrators and support personnel. It covers advanced concepts, principles, methodologies, and hands-on configuration of the OBM software and solutions. In addition, this training provides an opportunity for OBM administrators to learn how to extend the value of their current implementation using monitoring automation.

The course uses lectures and a series of hands-on labs to teach the course material.

Please note that this course will be conducted using version 24.2.

Highlights

- Set up monitoring
- Overview of monitoring automation
- Create a Log File policy
- Create Service/Process Monitoring policy templates
- Create Open Message Interface policy templates
- Create SNMP Interceptor policy templates
- Create Measurement Threshold policy templates
- Create REST Web Service policy templates
- Create Structured Log File policy templates
- Create Metric from DB policy
- Create Event from DB (OpsCx) policy templates
- Create Topology from XML file
- Create Metric from structured log file

Who should attend

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers
- System administrators
- Network administrators

Prerequisites

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

Course Objectives

- Describe monitoring automation
- Set up monitoring on Windows and Linux nodes
- Describe monitoring automation workflow
- Explain policy templates
- Configure Log file policy
- Configure Service/Process Monitoring policy templates
- Configure Open Message Interface policy templates
- Configure SNMP Interceptor policy templates
- Configure REST Web Service policy templates
- Configure Structured Log File policy templates
- Configure Metric from DB template
- Configure Topology from XML file template
- Configure generic output from the Structure log file template

Course Content

Chapter 01: Course Overview

- Identify the contents and objectives of the course
- Define the class schedule and class logistics
- Discuss the lab environment
- Identify the additional course information

Chapter 02: Setting up Monitoring

- Describe the agent based and agentless monitoring
- Install operations agent on a Windows node
- Install operations agent on a Linux/Unix node
- Maintain operations agent on a node

Chapter 03: Monitoring Automation Overview

- Identify the features and benefits of Monitoring Automation (MA)
- Monitor policy templates, aspects, and management templates
- Navigate MA administration pages

Chapter 04: Monitoring Automation Workflow

- Assign MA management templates to CIs
- Define custom parameter values for assignments
- Create automatic assignment rules to assign and maintain monitoring
- Verify monitoring assignments in MA
- Access monitoring configuration reports in MA
- Use Read-only Policy Editor/Aspects/MT

Chapter 05: Policy Templates

- Create and assign a basic policy template
- Add parameters to a policy template
- Use Instrumentation

Chapter 06: Log File Entry Policy Template (Event)

- Describe the Log file encapsulator process
- Create and assign a Log file policy template
- Add parameters to Log file policy template

Chapter 07: Service/Process Monitoring Policy Template (Event)

- Create and assign Service/Process monitoring policy template
- Test the Service/Process monitoring policy template

Chapter 08: Open Message Interface Policy Template (Event)

- Create and assign Open Message Interface policy template
- Test the Open Message Interface policy template

Chapter 09: SNMP Interceptor Policy Template (Event)

- Create and assign an SNMP Trap policy template
- Test the SNMP Trap policy template

Chapter 10: Measurement Threshold Policy Template (Event)

- Create and assign a Measurement Threshold template
- Test the Measurement Threshold Type template

Chapter 11: REST Web Service Policy Template (Event)

- Create a REST Web Service policy template
- Assign REST Web Service policy template
- Test the REST Web Service policy template

Chapter 12: Structured Log File Policy Template (Event and Metric)

- Create and assign a Structured Log File policy template
- Test the Structured Log File policy template

Chapter 13: Metric from DB (Operations Connector Only) (Metrics)

- Configure and assign Metric from DB policy template
- Test the Metric from the DB policy template

Chapter 14: Topology from XML File Template (Topology)

- Create Topology from XML File policy template
- Assign Topology from XML File policy template
- Test the Topology from XML File policy template
- Verify that topology is delivered successfully to the RTSM
- Troubleshoot topology delivery issues
- Use OpsCx administration tools
- Locate primary OpsCx log files

Chapter 15: Metric from Structured Log File Template (Metrics)

- Create metric log file policies
- Assign the policy on OpsCx
- Verify Data in the OA Metric Store
- Verify Data in OBM Performance Dashboard

About Fast Lane

Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

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