

Operations Orchestration Administration (OO420-202211)

ID OO420-202211 Price 1,600.— €(excl. tax) Duration 2 days

Important notes for the booking of Open Text trainings

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Course Overview

This two-day course introduces students to the administration and usage of the Operations Orchestration (OO) software. OO is part of Open Text IT Operations solutions. This course introduces installing, configuring, and upgrading OO. Various concepts such as Worker groups and clustering are explained.

The course consists of focused, task-oriented lectures, text, and a series of detailed hands-on labs to teach the course material to the student.

The hands-on labs use version 2022.11 of the software. This course is intended for workflow developers, system administrators, and other personnel responsible for the implementation of OO.

Highlights:

- Overview of the administration and usage of the OO
- Perform database maintenance
- Configure OO to perform an external authentication
- Analyze performance
- Monitor OO usage

Who should attend

Workflow developers, System Administrators, and Other personnel responsible for the implementation of OO

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- Networking terms and concepts
- Web browsers and telnet or Secure Shell (SSH) connection methods
- Different operating system environments
- OO220 – Flow Development using OO Studio
- OO230 - Flow Development using OO Workflow Designer (V)ILT

Course Objectives

On completion of this course, participants should be able to:

- Install, update, and configure Operations Orchestration (OO)
- Describe and configure Worker groups
- Describe and set up a clustered OO environment
- Describe and set up Lightweight Directory Access Protocol (LDAP) authentication
- Perform database maintenance and purging
- Analyze performance and set up monitoring and auditing
- Set up security for OO
- Locate OO log files and troubleshoot OO issues

Course Content

- Module 1: Course Overview
- Module 2: Installing, Configuring, and Updating OO
- Module 3: Worker Groups
- Module 4: Clustering OO
- Module 5: LDAP Authentication
- Module 6: Database Maintenance and Purging
- Module 7: Performance Monitoring and Auditing
- Module 8: Security
- Module 9: Troubleshooting

Detailed Course Outline

Module 1: Course Overview

- Identify the contents and objectives of the course

- Define the class schedule and class logistics
- Identify the related courses
- Discuss the lab environment details

Module 2: Installing, Configuring, and Updating OO

- Describe the OO installation process
- Locate and retrieve all installers required for a successful installation:
- Operating system (OS)
- Database (PostgreSQL)
- OO installer
- Prepare your server for OO
- Install and configure the database
- PostgreSQL
- Install OO Central and OO Studio
- Verify the OO installation
- Uninstall OO Central and OO Studio
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Module 3: Worker Groups

- Explain and use workers, worker groups, and group aliases
- Describe how the flow author and the administrator can control the execution of specific operations

Module 4: Clustering OO

- Describe the concepts and functionality of clustering in OO
- Install the OO cluster
- Attach Remote Action Services (RAS) instances to the OO cluster

Module 5: LDAP Authentication

- Use LDAP authentication security concepts and administration applied to OO Central
- Explain and configure LDAP authentication in OO
- Explain and create roles
- Map roles to LDAP groups

Module 6: Database Maintenance and Purging

- Describe the use of the database in OO
- Describe the maintenance of the database in OO
- Perform purging tasks and procedures using both SQL scripts and
- OO flows
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Module 7: Performance Monitoring and Auditing

- Explain and manage the parameters that might affect your system performance

- Describe how to effectively monitor OO
- Audit events data

Module 8: Security

- Describe the security models and recommendations for a secure implementation of OO
- Describe the security controls in OO that support the new architecture

Module 9: Troubleshooting

- Describe some common or important troubleshooting tips

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