Discovery Fundamentals (DF)

ID DF   **Price** 2,256.— €(excl. tax)   **Duration** 3 days

Important notes for the booking of ServiceNow trainings

1. 1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: Enrol for Instructor Led Training using Learning Credits

2. Please note that we must receive short-term bookings no later than five working days before the course begins.

3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the **ServiceNow Terms and Conditions.**.

Course Overview

Attend Discovery Fundamentals to learn how to use probes, sensors, and discovery patterns to captures IP-enabled configuration items (CIs), maps relationships and dependencies in your ServiceNow CMDB. Discovery Fundamentals lays the groundwork for mature infrastructure operations management. Using probes, sensors, and discovery patterns, this ITOM application captures IP-enabled configuration items (CIs), and maps their relationships and dependencies, in your ServiceNow CMDB.

An exam voucher is included in the course price.

Who should attend

This course is designed for ServiceNow administrators and consultants who need to implement and administer ServiceNow Discovery.

This course is part of the following Certifications

Certified Implementation Specialist – Discovery (CIS-DISCO)

Course Objectives

Capture IP-enabled configuration items (CIs), maps relationships and dependencies in your ServiceNow CMDB using probes, sensors, and discovery patterns

Course Content

A combination of course content and lab work will help attendees learn to:

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- Understand the big picture of the ServiceNow Discovery solution
- Install and configure multiple MID Servers to configure a MID Server
- Understand Credential-less and Credential-based Discovery
- Configure Discovery to find Linux and Windows Servers, Network Devices, and Applications
- Prevent Duplicate CIs with CI Identifiers
- Create New CI Classes
- Extend Horizontal Discovery with custom Infrastructure Patterns and Application Patterns
- Learn common troubleshooting techniques

About Fast Lane

Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

Fast Lane Services

✓ High End Technology Training
✓ Business & Soft Skill Training
✓ Consulting Services
✓ Managed Training Services
✓ Digital Learning Solutions
✓ Content Development
✓ Remote Labs
✓ Talent Programs
✓ Event Management Services

Training Methods

✓ Classroom Training
✓ Instructor-Led Online Training
✓ FLEX Classroom – Classroom & Online Hybrid
✓ Onsite & Customized Training
✓ E-Learning
✓ Blended & Hybrid Learning
✓ Mobile Learning

Technologies & Solutions

✓ Digital Transformation
✓ Artificial Intelligence
✓ Cloud
✓ Networking
✓ Cyber Security
✓ Wireless & Mobility
✓ Modern Workplace
✓ Data Center

Worldwide Presence
with high-end training centers around the globe

Multiple Awards
from vendors such as AWS, Microsoft, Cisco, Google, NetApp, VMware

Experienced SMEs
with over 19.000 combined certifications