

Performance Analytics (PA) Advanced (PAA)

ID PAA Price 1,598.— €(excl. tax) Duration 2 days

Important notes for the booking of ServiceNow trainings

1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: [Enrol for Instructor Led Training using Learning Credits](#)
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the [ServiceNow Terms and Conditions](#).

Course Overview

Attend Performance Analytics Advanced to learn how to apply advanced reporting, performance analytics, and application administration skills to take your historic trends and measurements to the next level. This two-day training builds upon the knowledge obtained in the Performance Analytics Fundamentals course. Here you apply advanced reporting, performance analytics, and application administration skills to take your historic trends and measurements to the next level.

An exam voucher is included in the course price.

This course is part of the following Certifications

Certified Application Specialist – Performance Analytics (CAS-PA)

Prerequisites

- [Performance Analytics \(PA\) Fundamentals \(PAF\)](#)

Course Objectives

- Learn how to apply advanced reporting, performance analytics, and application administration skills
- Take your historic trends and measurements to the next level

Course Content

The following topics are discussed using a mix of labs and lecture:

- Understanding the Performance Analytics Adoption Journey
- Using Advanced reporting techniques for impactful data summaries
- Managing Dashboards and using Interactive Analysis
- Monitoring reporting and dashboard performance
- Using Spotlight to identify high priority work
- Leveraging Metrics for Reporting and Metric Based Indicators
- Understanding Scripts in Indicator Aggregates, Buckets, and Mappings
- Applying Formula Indicator Techniques
- Configuring Index Indicators, Text Indicators, and External Indicators
- Mastering Analytics best practices and use cases for complex scenarios
- Deploying Analytics solutions, performing diagnostics, and system administration

About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

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Training Methods

- ✓ Classroom Training
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Classroom & Online Hybrid
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobile Learning

Technologies & Solutions

- ✓ Digital Transformation
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- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
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Worldwide Presence
with high-end training centers
around the globe



Multiple Awards
from vendors such as AWS,
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Experienced SMEs
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