

# Software Asset Management (SAM) Professional Fundamentals (SAM)

ID SAM Price 2,538.— €(excl. tax) Duration 3 days

## Important notes for the booking of ServiceNow trainings

1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: [Enrol for Instructor Led Training using Learning Credits](#)
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the [ServiceNow Terms and Conditions](#).

## Course Overview

Attend Software Asset Management Professional Fundamentals to learn how to set up an effective Software Asset Management (SAM) practice. Setting up an effective Software Asset Management (SAM) practice includes key milestones: planning a design, defining policies, identifying the information required and how that information can be obtained, what the software asset processes should look like, and how the technology can support these items. Most successful SAM programs involve a variety of people and departments, including IT, finance, purchasing, services, and end users. Investing time and careful consideration to build out the SAM practice produces a higher quality outcome.

In this three-day interactive ServiceNow® Software Asset

Management course attendees will master the setup, configuration, and usage of the Software Asset Management Professional application, with a focus on:

- Managing software licenses (models, entitlements, and metrics)
- Controlling the cost of purchasing and managing software assets
- Managing the software asset life cycle from planning to disposal
- Using software discovery and normalization
- Reconciling and achieving software compliance
- Controlling software usage and reclamation
- Improving IT software asset services to end users
- Creating standards and processes for managing software assets

An exam voucher is included in the course price.

## This course is part of the following Certifications

Certified Implementation Specialist – Software Asset Management (CIS-SAM)

## Course Objectives

This course will teach you how to set up an effective Software Asset Management (SAM) practice

# About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

## Fast Lane Services

- ✓ High End Technology Training
- ✓ Business & Soft Skill Training
- ✓ Consulting Services
- ✓ Managed Training Services
- ✓ Digital Learning Solutions
- ✓ Content Development
- ✓ Remote Labs
- ✓ Talent Programs
- ✓ Event Management Services

## Training Methods

- ✓ Classroom Training
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Classroom & Online Hybrid
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobile Learning

## Technologies & Solutions

- ✓ Digital Transformation
- ✓ Artificial Intelligence
- ✓ Cloud
- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
- ✓ Modern Workplace
- ✓ Data Center



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