

Service Portal Advanced (SPA)

ID SPA Price 1,598.— €(excl. tax) Duration 2 days

Important notes for the booking of ServiceNow trainings

1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow:
[Enrol for Instructor Led Training using Learning Credits](#)
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the [ServiceNow Terms and Conditions](#).

Course Overview

Attend Service Portal Advanced, a two-day interactive training for a Service Portal and Widget Development deep-dive. This two-day interactive course takes attendees on a Service Portal and Widget development deep-dive.

Prerequisites

Completion of the following ServiceNow courses:

- ServiceNow Fundamentals
- ServiceNow Scripting Fundamentals
- ServiceNow Service Portal Fundamentals

6+ months of hands-on administration experience.

Basic understanding of:

- Angular JS
- Bootstrap
- CSS
- HTML
- JavaScript

Course Objectives

Participants learn how to use their existing AngularJS, Bootstrap, CSS, HTML, and ServiceNow API (JavaScript) skills to create custom Widgets

Course Content

Attendees will:

- Review the Widget Editor
- Discuss Widget development strategies
- Learn how to use built-in Angular JS directives, services and ServiceNow s Service Portal APIs
- Explore Widget properties
- Develop their own custom Widgets
- Learn which 3rd party libraries and resources are installed in the platform
- Develop re-usable Widget Dependencies, Angular Providers, and Angular ng-templates
- Discuss how to embed a Widget in another Widget
- Review different ways for Widgets to communicate with one another
- Explore how Widgets send/receive information

These objectives are achieved through a combination of demos, lecture, and group discussions. Lab exercises woven throughout the class walk students through practicing every technique discussed.

About Fast Lane



Fast Lane is a global, award-winning specialist in technology and business training as well as consulting services for digital transformation. As the only global partner of the three cloud hyperscalers- Microsoft, AWS and Google- and partner of 30 other leading IT vendors, Fast Lane offers qualification solutions and professional services that can be scaled as needed. More than 4,000 experienced Fast Lane professionals train and advise customers in organizations of all sizes in 90 countries worldwide in the areas of cloud, artificial intelligence, cyber security, software development, wireless and mobility, modern workplace, as well as management and leadership skills, IT and project management.

Fast Lane Services

- ✓ High End Technology Training
- ✓ Business & Soft Skill Training
- ✓ Consulting Services
- ✓ Managed Training Services
- ✓ Digital Learning Solutions
- ✓ Content Development
- ✓ Remote Labs
- ✓ Talent Programs
- ✓ Event Management Services

Training Methods

- ✓ Classroom Training
- ✓ Instructor-Led Online Training
- ✓ FLEX Classroom – Classroom & Online Hybrid
- ✓ Onsite & Customized Training
- ✓ E-Learning
- ✓ Blended & Hybrid Learning
- ✓ Mobile Learning

Technologies & Solutions

- ✓ Digital Transformation
- ✓ Artificial Intelligence
- ✓ Cloud
- ✓ Networking
- ✓ Cyber Security
- ✓ Wireless & Mobility
- ✓ Modern Workplace
- ✓ Data Center



Worldwide Presence
with high-end training centers
around the globe



Multiple Awards
from vendors such as AWS,
Microsoft, Cisco, Google, NetApp,
VMware



Experienced SMEs
with over 19.000 combined
certifications

Germany

Fast Lane Institute for Knowledge
Transfer GmbH

Tel. +49 40 25334610

info@flane.de / www.flane.de

Austria

ITLS GmbH

(Partner of Fast Lane)

Tel. +43 1 6000 8800

info@itls.at / www.itls.at

Switzerland

Fast Lane Institute for Knowledge
Transfer (Switzerland) AG

Tel. +41 44 8325080

info@flane.ch / www.flane.ch