Troubleshooting VMware vRealize Operations [V8.x] (TVRO8)

ID TVRO8   **Price** 1,500.— € (excl. tax)   **Duration** 2 days

This Advanced course is delivered directly by VMware.

Course Overview

This two-day course gives VMware vRealize® Operations™ administrators the skills to perform basic troubleshooting tasks. The course also gives administrators the skills to ensure that their vRealize Operations instance meets its use-case objectives of continuous performance optimization, app-aware intelligent remediation, and integrated compliance.

The hands-on training provides an overview of the tools and processes available to ensure a vRealize Operations deployment is running in a healthy state.

Who should attend

System administrators tasked with maintaining a vRealize Operations cluster

Prerequisites

This class requires system administration experience with vRealize Operations deployments or completion of the following course:

- VMware vRealize Operations: Install, Configure, Manage [V8.2]

Course Objectives

By the end of the course, you should be able to meet the following objectives:

- Identify the vRealize Operations components affected in typical troubleshooting scenarios
- List the environmental and operational factors that can generate problems in vRealize Operations
- Use self-monitoring tools to assess and troubleshoot operational issues in vRealize Operations

- Access CLI-based tools to assess and troubleshoot operational issues in vRealize Operations
- Use the vRealize Operations API tool to retrieve cluster data and perform actions
- Retrieve and review log files associated with specific vRealize Operations components
- Use available tools to troubleshoot problem scenarios in vRealize Operations
- Identify the best practices to ensure a vRealize Operations instance remains in a healthy state
- Locate resources to help you troubleshoot vRealize Operations

Detailed Course Outline

1 Course Introduction

- Introduction and course logistics
- Course objectives

2 Running a vRealize Operations Instance

- Identify the components of a vRealize Operations cluster
- Identify common problems that affect vRealize Operations
- List the environmental and operational factors that can affect vRealize Operations
- Identify the affected components

3 vRealize Operations Troubleshooting Tools

- Use vRealize Operations self-monitoring tools to troubleshoot problems
- Use CLI tools to troubleshoot vRealize Operations problems
- Identify the log files used by individual vRealize Operations components
- Run commands to analyze vRealize Operations log files
- Use the vRealize Operations API tool

4 vRealize Operations Troubleshooting Scenarios

- Use relevant tools to troubleshoot problem scenarios

5 Maintaining vRealize Operations

- Use best practices to ensure the vRealize Operations

cluster remains in a healthy state
- Back up and restore vRealize Operations
- Identify vRealize Operations troubleshooting resources

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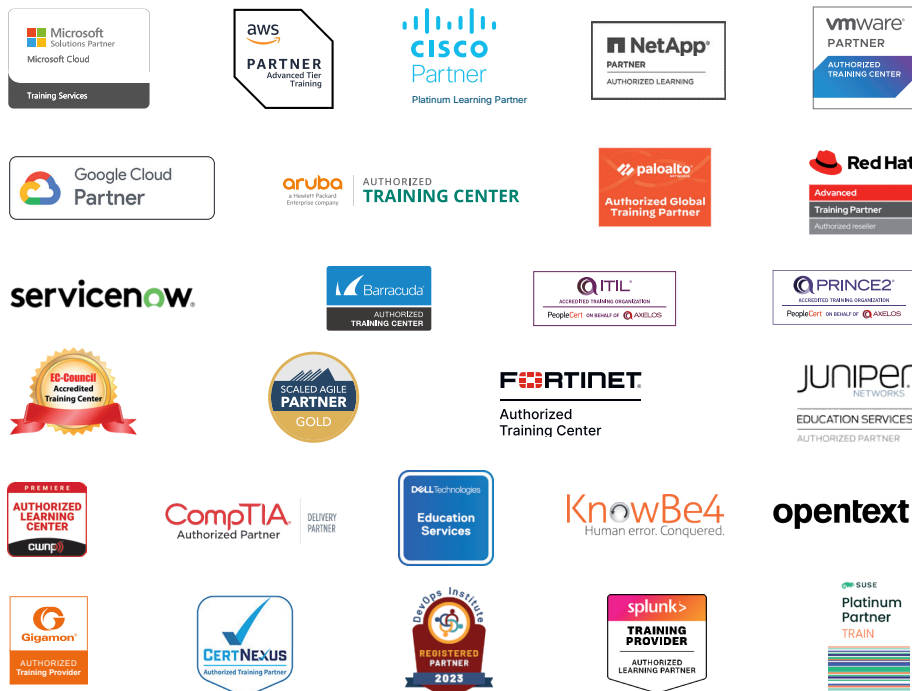
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